



June 1, 2012

I am writing on behalf, and at the request of a number of VACCA (Volusia Air Conditioning Contractors Association) members and associates. It has long been understood, and often discussed among our membership that the City of Deltona building department is certainly among, if not the most difficult to deal with of the multitude of municipalities represented by our contractors. It has long been our hope that the situation would improve. However, the consensus among our members seems to be that recent personnel changes and the implementation of the 2010 mechanical code have certainly not improved the situation. Indeed it seems to be worse.

It is a fact that many of our members actually turn down viable contracts rather than deal with the inevitable difficulties associated with the permitting and inspection process.


Others openly discuss the fact that there are additional costs passed on to each and every one of your constituents to cover the time and effort needed to deal with an untenable situation.

Though I am relatively sure that your department representatives would hold that they are looking out for the best interests of your residents, there comes a point where the opposite actually occurs. A customer without air conditioning through a multi-day permitting process would likely disagree.

Likewise so would a homeowner paying more than their neighbors throughout the county as the result of a lack of healthy competition for their business. Not to mention those who take several days from their busy schedules for multiple failed inspections.

As members of a professional organization, we are certainly not opposed to appropriate and fair regulations. On the contrary, we promote and support fair and evenhanded oversight, and champion the fight against unlicensed contracting. We simply feel that it would behoove the citizens of Deltona if you could take some time to review this department and its policies, and qualifications. I am sure that some of our membership would be happy to discuss with you their own individual experiences, visit [www.vaccafl.org](http://www.vaccafl.org).

Thanking you in advance for your consideration.

  
Richard Williamson  
President